

### **Security Industry Headlines**

- 2014 | The Year Cyber Danger Doubled
- 2015 | The Year Data Breaches Became Intimate
- 2016 | The Year Hackers Stole The Show with a Cause
- 2017 | The Year Hurricanes Devastated the Land, Data and Trust
- 2018 | The Year Privacy Took Center Stage
- 2019 | The Year Ransomware Targeted State and Local Governments
- 2020 | The Year that Brought Two Pandemics



#### The Remote Threat Environment

- Attackers have been aware of remote work as a threat vector for some time
- Attackers are taking advantage of interest in and repercussions of COVID-19 to remain current
- The rapid shift to remote work has resulted in the growth of personal devices being used for business
- Home networks are not professionally managed
- Remote worker endpoint security
- Remote access technologies



## Continued Escalation of Targeted Ransomware Attacks

- Ransomware is a cyberattack that combines extortion with malicious software (malware)
- Ransomware typically falls into two main categories:
  - Locker ransomware
  - Crypto ransomware
- These attacks are widespread because:
  - They are highly profitable for cybercriminals
  - They provide a mechanism for sabotaging an organization's operations or infrastructure
  - Many individuals and organizations are vulnerable
- Ransomware as a service (RaaS) schemes



### Phishing Gets More Sophisticated

- Phishing attacks are a kind of social engineering attack where the attacker generates a fraudulent email, text, phone call, direct message chat or website to trick a victim into surrendering sensitive information or into downloading malware.
- More attackers are using phishing strategies because they are:
  - Cheap
  - Effective
  - Easy to pull off
- Phishing through e-mail marketing services
- Thefts of school district funds last year, ranging from a low of \$206,000 to a high of \$9.8 million



## Breaches Impacting School Vendors and Other Third Parties

- Service providers often access, process, or host sensitive or confidential organized data, including employees' and customers personal information
- Organizations also rely on vendors to provide business critical operations and services, such as interacting with customers or managing IT systems.
- Proper vendor management for privacy and data security issues ensures that:
  - Vendors deliver their services in compliance with the organization's privacy and data security requirements
  - The organization complies with its own regulatory and legal obligations regarding privacy and data security
- Pre-engagement due diligence
- Establish a vendor management process



# Class Invasions, DoS Attacks and Related Disruptions

- Class/meeting invasion is defined as incidents where unauthorized individuals disrupt online classes
- Impacts on schools and their communities, including:
  - Class disruptions and cancellations, and—in more extreme circumstances—school closures
  - School board meeting disruptions and cancellations
  - Disruption of email service to and from school community members
  - The exposure of young children and youth to racist, sexist, and anti-Semitic hate speech;
     threats of violence; live sex acts; and pornography
- DoS (Denial of Service) and DDoS (Distributed Denial of Service) attacks flood internet-available
  websites, computers, or other resources with excessive network traffic in an attempt to deny access
  or services to legitimate users



## Threat Actors Exploit False Sense of Security in the Cloud

- Cloud environments are continually being put to the test during this challenging time
- Cloud computing services take many forms and generally offer online access to shared computing resources with varying levels of functionality depending on the users' needs, such as:
  - Data storage to complete software solutions
  - Platforms to help application developers create new products
  - Full computing infrastructures to deploy and test programs
- Cloud services often include on-demand internet access to computing services
- Greater cybersecurity risks resulting from cloud computing
- Hasty deployment of cloud-based collaboration services may result in oversights in security configurations



### What to Expect

#### Nation-state sponsored actors:

- Attacks against human rights and democratic systems
- Disinformation campaigns
- Uncontrolled cyber-arms race
- Data theft

#### Cyber-offenders:

- Sextortion
- Cyberbullying

#### Cyber-criminals:

- Deep fake
- BPC (Business Process Compromise)
- BEC (Business Email Compromise)
- Malware

