

#### **Getting to know the presenters!!**

- Schools Geographical location
  - Eau Claire Area School District. Eau Claire, WI
  - · Tomorrow River School District. Amherst, WI
- Community Type (Rural, Urban, City)
  - Population
    - Community
    - # Students
- Buildings
  - # of Building/s
  - Total Sq. Ft.

#### **Building & Grounds / Facility Director**

- These are some of the roles that you may fall under your leadership: (Varies by District)
  - Transportation
  - Food Service
  - Technology
  - Safety
  - Security
  - Custodial supervision
  - Ordering of supplies and materials
  - Supervising or contracting maintenance services
  - · Grounds maintenance
  - Project Management

# So how do you kick off your summer cleaning season? With some prior planning or by the seat of your pants?

- Start planning for the summer season?
  - Fall
  - Spring
- What comes first?
  - Budgeting
  - Cleaning Schedule
  - Project Scheduling
  - Staffing
  - Work Scheduling

## **Summer Planning**

- Building Access
  - Do you have a Facility Use Program?
    - Who's in charge of the Facility Use Program?
      - Athletic Director
      - Facility Use Coordinator?
  - When do you get notified of events occurring during summer months?
    - Camps
    - Summer School
    - Community Events

#### Reserve your space

- Building access during summer and its impact
  - Do you have a facilities reservation system?
  - Does staff have to provide advance notification if they wish to enter building to the Maintenance Department?
    - How much notification must they provide?
    - Who do they contact and how?
  - Have you blocked off access to areas needing extended work?
    - Gym floor refinishing
    - Terrazzo cleaning and polishing
    - Painting
    - Locker reconditioning
    - Swimming Pool caulking and maintenance

#### **Budgeting and Supplies**

- Budgeting for summer work
  - When does that start?
  - Is there a review process?
- Supplies
  - When do you place your orders?
    - Does it matter when you place your orders?
  - Seed, fertilizer, herbicides, etc.
  - · Landscaping chips, mulch, playground certified wood chips
  - When do you order? Spring / Fall?
  - Central storage or at individual buildings?
    - Large volume
      - Annual, Quarterly, Monthly or as needed

#### **Cleaning Schedule**

- When and where do you start your process?
  - Specific building?
- What are some of the things that can impact / effects your scheduling?
  - Unannounced events
  - Equipment Failure, do you have a back up plan?
- What is the general process that is used to clean your spaces start to finish?
  - What items do you clean?
  - Furniture, floors, ceiling tile and grid, walls, baseboards, wall lockers, windows, etc.
  - Floors, do you conduct Chemical or Mechanical Stripping?
  - Carpet Extraction: When is this completed in your schedule?
  - Do you hire out any cleaning projects?

#### **Project Scheduling**

- When do you look at Long Range / Short Range Projects
  - Roofs
  - Track / Tennis Court Resurfacing
  - Door replacements
  - Asphalt Sealcoating and Stripping
  - Playground Installation / Replacement
- Do you compile a calendar of projects with start dates?
- When do you reach out to contractors such as GYM Floors, Bleacher, Grease trap cleaning, Fire Protection Testing, etc.
- In house Construction projects
  - Carpeting, redesigning of spaces, wall locker installation, landscaping, etc.
- Large construction projects
  - How much are you and your team involved?

## **Project Scheduling (Cont.)**

- What do you have scheduled for this summer?
- Who sets the schedule?
  - Routine Maintenance
    - Recommissioning of HVAC, Boiler Maintenance, etc.

Lawn Care / Landscaping

- Lawn equipment serviced and ready to go?
- Large scale interior remodelling
  - Bathrooms
  - Classroom reconfiguration
  - Referendum work

#### **Summer Staffing**

Staffing is # 1 hardest thing to deal with during the summer. Having a dedicated group of substitute workers is optimal.

- Custodians / Grounds Personnel / Maintenance
  - Do you have enough?
  - Do you need additional summer staff?
- Grounds Crew
  - Do you need 6 month and 3 month grounds staff? Grass does grow for over 6 months a year in Wisconsin)
- Maintenance
  - What is scheduled for repairs or construction?
  - Do you need helpers?
- Licensed or specialty In-house personnel
  - Electricians, Plumbers, HVAC

#### **Summer Hiring**

#### Summer Hires

- How do you handle that process?
  - · Adult hires
  - Student hires
  - When do you begin advertising?
  - What is the compensation?
    - Seniority based pay more if they come back the second year.
    - If the City is paying their summer staff \$3 an hour more, do you think you will get any staff?

#### Summer employee safety

- Safety training
  - Mowers, chemicals, weed trimmers, etc.
  - Who can operate your grounds keeping equipment?
  - Do you keep a record of all training?

## **Summer Outdoor & Building Maintenance**

- Playground inspections and repairs (liability issue)
- Turf (synthetic or natural) regular maintenance
- Turf specialty maintenance
  - Deep tine aeration
- Sprinkler system repairs
- Bleacher inspections and repairs
- Concrete replacement
- Building exterior assessments
  - Tuckpointing
  - EIFS (Exterior Insulation Finishing System) repairs
  - Roofing system repairs Windows
  - Doors
  - All remaining exterior surfaces

#### **Balancing the Workload**

#### Work Volume

- Insight into how you handle summer cleaning.
  - · Personnel:
  - Broken down by teams or individuals
    - · How many on a team?
    - Who's in charge of the team?
  - · Are they on the same team all summer?
  - How often do you change what tasks they are assigned /doing?
- Leadership during these times can be stressful, everyone is vying for your expertise and your decision.
  - Delegate as much as possible. Trust in your staff.
  - Remember that everyone gets tired, makes mistakes and are not perfect.
  - · Stay calm, cool and collected.
  - Don't let emotions make the decisions for you.
  - Stress can be both good and bad for you. Pay attention to the signs and enforce mental / brain breaks for you and your staff.
- Question & Answer: Panel